

Pulse Services

Advance your security program with recurring, real-time consulting — tailored to your environment and delivered by the experts who know your threats best

Keeping pace in an evolving landscape

Today's security programs require more than just deploying tools — they demand continuous refinement to keep pace with evolving threats and business priorities. However, many organizations lack the time, resources, or structure to consistently assess risk, validate defenses, and advance their security maturity. While traditional consulting provides critical support for large-scale initiatives, organizations also need an agile, ongoing model to help them make steady progress between major projects.

CrowdStrike® Pulse Services delivers a modern alternative: modular, expert-led consulting engagements delivered on a predictable cadence. Each engagement addresses a focused area — such as incident readiness, identity policy, or cloud configuration — and delivers actionable outcomes without the overhead of a large project. Organizations engage bi-weekly, monthly, or bi-monthly, depending on your needs and internal capacity.

Based on CrowdStrike's extensive threat intelligence, industry insights, and your organization's priorities, CrowdStrike Services builds a tailored Pulse Path that aligns tactical improvements to long-term goals. The journey can be enhanced by the CrowdStrike Falcon® platform. Your journey is flexible and evolves alongside your business and threat landscape.

Your organization partners with a dedicated consultant throughout the term, supported by CrowdStrike's elite services team and domain experts. Backed by real-time telemetry, threat intelligence, and frontline experience, CrowdStrike Pulse Services ensures every engagement drives measurable progress toward security maturity.

Key benefits

- **A clear path to maturity — one step at a time:** Expert-led consulting is delivered on a recurring cadence — bi-weekly, monthly, or quarterly — and tailored to your needs
- **Expert insight, always within reach:** Ongoing support empowers lean security teams to make smarter decisions, reduce risk faster, and confidently navigate an ever-changing threat landscape
- **Progress you can see — without the wait:** Instead of waiting for large, infrequent projects, CrowdStrike Pulse Services delivers focused, high-impact engagements that help teams move quickly, adapt priorities in real time, and maintain momentum across critical initiatives

Key service features

Structured engagements. Strategic progress. Built around you.

CrowdStrike Pulse Services provides a modular, repeatable model for continuous cybersecurity consulting. It begins with a lightweight onboarding process, followed by the creation of a tailored Pulse Path — a strategic journey composed of micro engagements (Pulses), each focused on a specific outcome.

Onboarding and Pulse Path planning

At your first consultation, your Pulse Consultant will present a prioritized Pulse Path based on your current maturity, Falcon adoption, and top priorities. These recommended Pulse Paths are aligned to specific goals — such as improving incident readiness, maturing cloud posture, or advancing identity protection.

Pulse Paths in action

Each Pulse Path is a curated sequence of engagements, with flexibility to adjust over time. Examples include:

- **Incident Readiness Path:** Incident Response (IR) Plan Review, Containment and Recovery Strategy, Hardening and Monitoring Backup Platforms
- **Cloud and Identity Hardening Path:** Cloud Configuration Review, SaaS Attack Readiness, Identity Threat Protection Optimization, Identity Policy Development
- **Security Maturation Path:** Threat Briefings, Metric Tracking, High-Value Asset Identification
- **New CISO Path:** Threat Landscape Briefing, Security Metrics Review, Falcon Readiness Assessment, High-Value Asset Identification, IR Plan and Roles Workshop
- **Tools Consolidation Path:** Asset and Application Hunting in Falcon, Integrating with Falcon APIs, Custom Detections and Use Case Development
- **Resiliency Path:** Cyber Resiliency and Incident Recovery, Social Engineering Risks through AI, Third-party Access and Vendor-locked System Exploitation

Pulse Paths ensure tactical engagements support long-term strategic objectives.

Cadence and delivery

Pulses are delivered bi-weekly, monthly, or semi-monthly, depending on your organization's preference. A dedicated consultant will work with you for consistency throughout the term, supported by domain experts as needed.

Tracking and adaptation

Progress is documented throughout the term. Pulse Paths can evolve based on new threats, business needs, or shifts in platform usage — ensuring the program stays relevant and results-focused.

Why choose CrowdStrike?

CrowdStrike has assisted countless organizations in assessing cybersecurity programs to address the specific factors that matter in today's targeted threat landscape

- **Expertise:** Unrivaled expertise and skills are drawn from deep experience with security operations, IR, endpoint recovery, and forensic analysis
- **Tailored analysis:** Detailed findings include accurate and meaningful recommendations that address your specific organization and its risks
- **Methodology and approach:** The CrowdStrike approach consists of interactive workshops that promote open dialogue and provide learning opportunities in real time

About CrowdStrike

CrowdStrike Services delivers Incident Response, Technical Assessments, Training and Advisory Services that help you prepare to defend against advanced threats, respond to widespread attacks and enhance your cybersecurity practices and controls.

We help our customers assess and enhance their cybersecurity posture, test their defenses against real-world attacks, respond to incidents, accelerate forensic investigations and recover from a breach with speed and precision. Harnessing the power of the CrowdStrike Security Cloud and the CrowdStrike Falcon® platform, we help you protect critical areas of enterprise risk and hunt for threats using adversary-focused cyber threat intelligence to identify, track and prevent attacks from impacting your business and brand.

CrowdStrike: We stop breaches.

Learn more: www.crowdstrike.com/services/

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