

CrowdStrike Flex for Services: Subscription (Training Component)

All-access training — available in every subscription bundle — helps Falcon customers build skills, increase confidence, and efficiently manage CrowdStrike Falcon® modules

All bundles of CrowdStrike Flex for Services: Subscription include training, helping customers turn Falcon access into Falcon confidence. All-access training gives named users full access to CrowdStrike University training and certification exam vouchers.

Falcon teams are asked to move fast, investigate decisively, and protect more with lean resources. Without structured training, new users ramp slowly, experienced users drift from best practices, and critical moments become harder to manage.

Subscription-based training gives customers a straightforward way to build core Falcon competency and response readiness through a predefined bundle aligned to how they already buy Falcon. It is especially relevant for small-to-midsize businesses that want a lower-friction way to add training to a Falcon purchase.

CrowdStrike training focuses on upskilling Falcon customers on Falcon modules and preparing security teams to make the best use of Falcon in their security operations.

How training works in CrowdStrike Flex for Services: Subscription

Each Flex for Services: Subscription bundle (Train, Operate, and Mature) includes a training component. The available content is the same regardless of the bundle a customer purchases — each provides customers with full access to CrowdStrike University, allowing security teams to build Falcon skills and improve user confidence.

Key benefits

- **Build Falcon confidence faster:** Named users get all-access training through CrowdStrike University, helping new users ramp quickly and experienced users stay current as Falcon evolves.
- **Increase return on your Falcon investment:** Teams build the skills to use Falcon more effectively, strengthen daily workflows, and turn platform capabilities into operational outcomes.
- **Simplify procurement with Falcon Flex:** Eligible customers can purchase training as part of a subscription bundle through the same budget, buying cycle, and contract motion as Falcon.

CrowdStrike Flex for Services: Subscription

Each Flex for Services: Subscription bundle includes:

- CrowdStrike University All Access for a specified number of named users, including unlimited instructor-led and on-demand training offerings
 - TRAIN bundle: 5 named users
 - OPERATE bundle: 10 named users
 - MATURE bundle: 15 named users
- Defined number of certification exam vouchers
- Option to purchase additional named users

Train: Build Falcon skills and confidence

Falcon users need more than platform access. They need confidence in the workflows, modules, and investigation patterns that drive outcomes. Train helps new users ramp quickly and keeps experienced users current as Falcon evolves, so teams can use the platform more effectively and act with greater confidence when it matters.

About CrowdStrike Services

CrowdStrike Services delivers Incident Response, Advisory Services, Technical Assessments, Product Support and Training that help you prepare to defend against advanced threats, respond to widespread attacks, enhance your cybersecurity practices and controls, and operationalize your technology platform.

We help our customers assess and enhance their cybersecurity posture, implement technologies, test defenses against real-world attacks, respond to incidents, accelerate forensic investigations, and recover from a breach with speed and precision. Harnessing the power of the CrowdStrike® Security Cloud and the CrowdStrike Falcon® platform, we help you protect critical areas of enterprise risk and hunt for threats using adversary-focused cyber threat intelligence to identify, track and prevent attacks from impacting your business and brand.

CrowdStrike: We stop breaches.

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