



CROWDSTRIKE UNIVERSITY CUSTOMER ACCESS PASS

OVERVIEW

Training your IT and security teams is of paramount importance in preventing cybersecurity attacks. CrowdStrike® University offers a Customer Access Pass program to eligible customers to ensure that users of the CrowdStrike Falcon® platform can take full advantage of CrowdStrike's ability to stop breaches. The Customer Access Pass provides access to the CrowdStrike University online learning portal where organizations can benefit from a large library of CrowdStrike e-learning courses and product update videos at no charge.

TRAINING AVAILABLE WITH THE CUSTOMER ACCESS PASS

Having a team of well-trained individuals prepared and constantly learning about new CrowdStrike products and features is essential in any cybersecurity program--helping your organization realize a better ROI, ensure project success, and reduce expenses. With the Customer Access Pass, customers have access to CrowdStrike e-learning courses that will help the team get up to speed quickly on the CrowdStrike Falcon platform. In addition, CrowdStrike product update videos ensure employee skills stay up to date. CrowdStrike University e-learning courses included with Customer Access Pass are as follows:

- A no-fee training subscription to CrowdStrike University available to customers based on endpoints purchased with a new contract or at contract renewal

- Provides users access to 100-level self-paced training courses including access to product fundamentals and ongoing product update training

- Valid for the term of the contract

- Provides access to a training calendar where CrowdStrike schedules live instructor-led sessions and where certification exams can be taken

- NOTE: instructor-led sessions require fee-based training credits; certification exams require fee-based exam vouchers

CrowdStrike University Customer Access Pass

■ **FHT 100: FALCON PLATFORM ARCHITECTURE OVERVIEW**

Learn about components of the Falcon platform and how they defend against a typical attack scenario. Learn details about Falcon Prevent™ next-gen AV, Falcon Insight™ EDR, Falcon X™ integrated intelligence, and Falcon Overwatch™ managed threat hunting.

■ **FHT 101: FALCON PLATFORM TECHNICAL FUNDAMENTALS**

Understand the installation, configuration, and management of the Falcon platform, including a complete walkthrough of the interface.

■ **FHT 105: SENSOR INSTALLATION, CONFIGURATION, AND TROUBLESHOOTING**

Learn sensor pre-installation considerations, see installation examples and options, and get installation instructions as well as troubleshooting tips.

■ **FHT 120: INVESTIGATION FUNDAMENTALS**

Learn what kind of data the Falcon platform captures, how to access data through the interface, and which apps should be used for different investigation types.

■ **FHT 130: FALCON INTELLIGENCE FUNDAMENTALS**

Learn how to make use of the Falcon Intelligence application, Intelligence subscription and how to submit RFIs and malware for analysis. Modules include threat actors, tailored intelligence, reporting, API and integration points.

■ **PRODUCT UPDATE VIDEOS/QUICK TECHNICAL TIPS**

Through short, informal training videos, learn about new CrowdStrike features and feature changes. Access quick technical tips for the most common problems you may encounter.

HOW MANY ACCESS PASSES WILL MY ORGANIZATION RECEIVE?

The number of access passes you receive is based on how many endpoints your organization has purchased at the time of your contract. The table below depicts the number of endpoints purchased by range, the default eligible number of access passes, and maximum passes allowed at no charge.

The final number of access passes will be mutually determined by CrowdStrike and your organization by estimating the number of individual learners requiring access to CrowdStrike University during the contract period.

Endpoints Purchased Range	Access Passes	Max Allowable Passes
1-500	1	2
501-2,500	3	6
2,501-5,000	5	10
5,001-20,000	10	20
20,001-50,000	15	30
50,001-100,000	20	40
100,001-250,000	30	60
250,001+	40	75

PROGRAM ELIGIBILITY

Customers are eligible for a Customer Access Pass based on the number of endpoints purchased during key contract periods:

■ Upon purchase as a new CrowdStrike customer

■ Upon renewal of a contract as a CrowdStrike customer



LEARN ADVANCED SKILLS WITH INSTRUCTOR-LED TRAINING

In addition to e-learning courses included with the Customer Access Pass, organizations should add training credits that can be applied toward advanced skill level, instructor-led training courses. These courses offer hands-on exercises that prepare employees to respond to incidents or conduct proactive hunting. The exercises included in these courses simulate a real-world environment and allow employees to test their ability to respond and hunt. Other instructor-led courses help cyber analysts learn intelligence skills, enabling organizations to build intelligence programs.

With the purchase of training credits, advanced skill level, instructor-led courses with exercises can be added to your training plan. CrowdStrike recommends that organizations consider adding at least two credits per CrowdStrike University Customer Access Pass. Training credits can be applied to the following instructor-led courses:

- **FHT 201: FALCON PLATFORM FOR RESPONDERS** | 2 CREDITS
- **FHT 202: FALCON PLATFORM FOR HUNTERS** | 2 CREDITS
- **NEW! FHT 231: INVESTIGATING MALWARE WITH MALQUERY** | 2 CREDITS
- **CST 330: CREATING INTELLIGENCE WITH FALCON** | 4 CREDITS
- **CST 346: STRUCTURED ANALYTIC TECHNIQUES FOR CYBER ANALYSTS** | 2 CREDITS
- **CST 350: DERIVING INTELLIGENCE FROM FALCON SANDBOX** | 1 CREDIT
- **CST 351: OPEN SOURCE INTELLIGENCE TECHNIQUES WITH FALCON** | 2 CREDITS

VALIDATE SKILLS WITH CROWDSTRIKE CERTIFICATION

The CrowdStrike Falcon Certification Program (CFCP) is a multi-tier program covering three levels of Falcon users from the administrator to the front-line analyst to the investigator/hunter. In creating this certification program, CrowdStrike has drawn on a talent pool of seasoned incident responders, investigators/hunters and subject matter experts who use the Falcon platform daily to perform their incident response duties. This ensures that analysts and administrators who hold one of these certifications have demonstrated a thorough knowledge in the respective area and their managers can trust that they can effectively and proficiently use CrowdStrike products and workflows.

With the purchase of exam vouchers, validation of skills for employees can be added to your training plan. The following certification exams are available:

- **CrowdStrike Certified Falcon Administrator** | 1 exam voucher
- **CrowdStrike Certified Falcon Responder** | 1 exam voucher
- **CrowdStrike Certified Falcon Hunter** | 1 exam voucher

MORE INFORMATION

Learn more about CrowdStrike training and certification at

www.crowdstrike.com > **Products & Services** > **CrowdStrike University**.

Or contact us at training@crowdstrike.com.