

VPAT® Version 2.4 (Revised) – February 20201

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| Name of product/version | Humio |
|-------------------------|--|
| Product description | Website |
| Report date | 16 August 2021 |
| Contact information | compliance@crowdstrike.com |
| Notes | |
| Evaluation methods used | This conformance report is based on the results of an accessibility audit conducted by <u>TetraLogical</u> on a representative sample of pages across selected user journeys, for the purpose of assessing conformance to the Web Content Accessibility Guidelines (WCAG) 2.1. |
| | The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers. |
| | The following tools were used as part of the audit to identify potential accessibility issues: |
| | Desktop browsers: Mozilla Firefox, Google Chrome, Microsoft Edge, Apple Safari Mobile browsers: Apple iOS Safari, Google Android Chrome Assistive technologies: JAWS 2021, NVDA, Apple iOS VoiceOver, Google Android TalkBack Accessibility testing tools: Axe browser plugin, Colour Contrast Analyser |

APPLICABLE STANDARDS/GUIDELINES

The report covers the degree of conformance for the following accessibility standards/guidelines:

| Standard/guideline | Included in report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A - Yes Level AA - Yes Level AAA - No |
| Web Content Accessibility Guidelines 2.1 | Level A - Yes Level AA - Yes Level AAA - No |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | No |
| EN 301549 Accessibility requirements suitable for public procurement of ICT products and services in Europe – v 3.1.1 (2019 11) | No |

TERMS

The terms used in this report are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially supports: Some functionality of the product does not meet the criterion.
- Does not support: The majority of product functionality does not meet the criterion.
- Not applicable: The criterion is not relevant to the product.
- Not evaluated: This product has not been evaluated against the criterion.

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WCAG 2.0/2.1 REPORT

Tables 1 and 2 also document conformance with:

- EN 301549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the **WCAG 2.0 Conformance Requirements**.

TABLE 1: WCAG 2.0/2.1 SUCCESS CRITERIA, LEVEL A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Does not support | Non-text content that is presented to the user mostly does not have a text alternative that serves the equivalent purpose. Examples include: I consused as visible content for interactive elements Complex charts and graphics |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | The website does not include prerecorded audio-only or prerecorded video-only content. |



| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | The website does not include any prerecorded audio content within synchronized media. |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support | Notapplicable | The website does not include any synchronized media that requires an accessible alternative. |
| 1.3.1 Info and Relationships (Level A) Also applies to: EN 301549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.8.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Does not support | Information, structure, and relationships conveyed through presentation cannot be programmatically determined and are not available in text. Examples include: • Lack of heading markup on all pages tested • Lack of structured elements, such as lists, on the majority of pages tested • Lack of programmatic association between controls and content that is modified by the control, e.g., expanding/collapsing the content |



| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | A correct reading sequence can be programmatically determined for all content, with the following exceptions: Content remains accessible outside of modal dialogs. Disclosure component content does not always follow the opening controls. |
| 1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | |
| 1.4.1 Use of Color (Level A) Also applies to: EN 301549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element, with the following exceptions: Color alone is used to differentiate interactive content such as links or buttons from non-linked content in some cases. |



| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 1.4.2 Audio Control (Level A) Also applies to: EN 301549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | The website does not include audio that plays automatically for more than 3 seconds. |
| 2.1.1 Keyboard (Level A) Also applies to: EN 301549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Does not support | Functionality of the content is not operable through a keyboard interface. Examples include: Many controls are not keyboard focusable or operable due to being <div> or elements without additional attributes to make them accessible.</div> |
| 2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | For all components that receive keyboard focus, focus can be moved away from that component using the keyboard, with the following exceptions: • The use of a code editor on multiple pages that inserts or removes TAB characters instead of moving focus away from the editable area when the TAB or SHIFT+TAB keys are pressed, with no alternative for moving focus away from the area provided. |



| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Not applicable | The website does not include keyboard shortcuts. |
| 2.2.1 Timing Adjustable (Level A) Also applies to: EN 301549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The website has time limits, but these are set to a time limit of longer than 20 hours. |
| 2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | The website does not include any moving, blinking, scrolling or auto-updating information (that starts automatically and is presented in parallel with other content). |
| 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The website does not include content that flashes more than three times in any one second period. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 2.4.1 Bypass Blocks (Level A) Also applies to: EN 301549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Does not support | A mechanism is not available to bypass blocks of content that are repeated on multiple pages. Examples include: The site's main navigation Secondary navigation on subpages of the site |
| 2.4.2 Page Titled (Level A) Also applies to: EN 301549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | All [pages/screens/etc] have titles that describe their topic or purpose, with the following exceptions: Pages in the Settings section of the website that share the same page title |
| 2.4.3 Focus Order (Level A) Also applies to: EN 301549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | All focusable components receive focus in an order that preserves meaning and operability, with the following exceptions: Modal dialogs that do not receive focus when opened or restore focus when closed Modal dialogs that do no trap focus within the dialog or exclude focus on elements outside of the dialog Interactive elements such as disclosure components with controls that are not immediately followed by the content |



| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| 2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The purpose of all links can be determined from the link text alone, or from the link text together with its programmatically determined link context except where the purpose of the link is ambiguous to users in general. |
| 2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Not applicable | The website does not require multipoint or path-based gestures. |
| 2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | For all functionality that can be operated using a single pointer, completion of the function is on the upevent, and a mechanism is available to abort the function before completion or to undo the function after completion. |
| 2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Partially supports | For all user interface components with labels that include text or images of text, the accessible name of the component contains the text that is presented visually, with the following exceptions: • Form elements with visible text that is either: • Not marked up as a <label> element. • Marked up as a <label> element but lacking programmatic association between the <label> and the form field.</label></label></label> |



| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Not applicable | The website does not include functionality that can be operated by device motion or user motion. |
| 3.1.1 Language of Page (Level A) Also applies to: EN 301549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The default language of all pages can be programmatically determined. |
| 3.2.1 On Focus (Level A) Also applies to: EN 301549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | No user interface component initiates a change of context when it receives focus. |



| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 3.2.2 On Input (Level A) Also applies to: EN 301549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Changing the setting of user interface components does not automatically cause a change of context. |
| 3.31 Error Identification (Level A) Also applies to: EN 301549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | For all input errors that are automatically detected, the item that is in error is identified and the error is described to the user in text. |
| 3.3.2 Labels or Instructions (Level A) Also applies to: EN 301549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Does not support | Labels or instructions are frequently not provided when content requires user input. Examples include: Search/filter fields on dashboards Form elements with no visible labels |



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| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 4.1.1 Parsing (Level A) Also applies to: EN 301549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | In all content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features, with the following exceptions: • The use of invalid role attributes on code input components |
| 4.1.2 Name, Role, Value (Level A) Also applies to: EN 301549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Does not support | The name and role of user interface components cannot be programmatically determined. Examples include: Links and buttons with no accessible name Form fields with no accessible name Modal dialogs without appropriate roles and properties Disclosure components without appropriate roles and properties |

TABLE 2: WCAG 2.0/2.1 SUCCESS CRITERIA, LEVEL AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 1.2.4 Captions (Live) (Level AA) Also applies to: EN 301549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) | Not applicable | The website does not include live audio content within synchronized media. |
| 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | The website does not include prerecorded video content in synchronized media. |
| 1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | The website does not restrict the view and operation of content to a single display orientation. |



| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | The purpose of all input fields that collect information about the user can be programmatically determined. |
| 1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | The visual presentation of all text [and all images of text] has a contrast ratio of at least 4.5:1, [while large-scale text and images of large-scale text have a contrast ratio of at least 3:1], with the following exceptions: • Grey text on dark or light grey backgrounds • Blue text on dark or light grey background |
| 1.4.4 Resize text (Level AA) Also applies to: EN 301549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially supports | All text can be resized without assistive technology by zooming up to 200% with no loss of content or functionality, with the following exceptions: Dashboard content overlaps at higher zoom levels |
| 1.4.5 Images of Text (Level AA) Also applies to: EN 301549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Text, rather than images of text, is used to convey information. |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Partially supports | All content can be resized to a width of 320 CSS pixels and a height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions with the following exceptions: Help and Account menus in the site header do not scroll when their content expands beyond the height of the viewport. Pages with the Releases sidebar displayed require scrolling in two dimensions at higher zoom levels. Dashboard content overlaps at higher zoom levels. |
| 1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Partially supports | The visual presentation of all user interface components and other graphical objects (except for those whose appearance is determined by the [browser/operating system/other user agent]) has a contrast ratio of at least 3:1, with the following exceptions: The borders of input elements against grey backgrounds Some icons used as the content for interactive controls |
| 1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | The website allows for the changing of all relevant text style properties without loss of content or functionality. |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Does not support | Additional content displayed on hover or focus is not dismissable or hoverable. Examples include: Tooltips that can't be dismissed without moving the pointing device away from the triggering control Tooltips that cannot be hovered over with a pointing device |



| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 2.4.5 Multiple Ways (Level AA) Also applies to: EN 301549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Does not support | There is only one way to locate web pages that are not the result of, or a step in, a process. This is due to the site lacking either search functionality or a sitemap. |
| 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | All headings and labels appropriately describe the topic or purpose of their related content. |
| 2.4.7 Focus Visible (Level AA) Also applies to: EN 301549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Does not support | The majority of keyboard operable user interface components do not include an indication of keyboard focus. |



| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 3.1.2 Language of Parts (Level AA) Also applies to: EN 301549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | The human language of each passage or phrase in the content of all pages can be programmatically determined. |
| 3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated. |
| 3.2.4 Consistent Identification (Level AA) Also applies to: EN 301549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | All components that have the same functionality within a set of web pages are identified consistently. |



| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 3.3.3 Error Suggestion (Level AA) Also applies to: EN 301549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | For all input errors that are automatically detected, the item that is in error is identified and the error is described to the user in text. |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web) (Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not applicable | The website does not include pages that cause legal commitments or financial transactions for the user to occur, modify or delete user-controllable data in data storage systems, or submit user test responses. |
| 4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301549 Criteria 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Does not support | In all content implemented using markup languages, status messages cannot be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus. Examples include: • Messages displayed when settings are updated |

TABLE 3: WCAG 2.0/2.1 SUCCESS CRITERIA, LEVEL AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| 1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 1.2.9 Audio-only (Live) (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 1.3.6 Identify Purpose (Level AAA 2.1 only) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 1.4.6 Contrast (Enhanced) (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 1.4.7 Low or No Background Audio (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 1.4.8 Visual Presentation (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 1.4.9 Images of Text (No Exception) (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 2.1.3 Keyboard (No Exception) (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 2.2.3 No Timing (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 2.2.4 Interruptions (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 2.2.5 Re-authenticating (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |



| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| 2.2.6 Timeouts (Level AAA 2.1 only) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 2.3.2 Three Flashes (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 2.3.3 Animation from Interactions (Level AAA 2.1 only) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 2.4.8 Location (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 2.4.9 Link Purpose (Link Only) (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 2.4.10 Section Headings (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 2.5.5 Target Size (Level AAA 2.1 only) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 3.1.3 Unusual Words (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 3.1.4 Abbreviations (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 3.1.5 Reading Level (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 3.1.6 Pronunciation (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 3.2.5 Change on Request (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 3.3.5 Help (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |
| 3.3.6 Error Prevention (All) (Level AAA) EN 301549 Criteria – Does not apply Revised Section 508 – Does not apply | Not evaluated | Not evaluated |

REVISED SECTION 508 REPORT

Notes:

CHAPTER 3: FUNCTIONAL PERFORMANCE CRITERIA (FPC)

Notes: The mapping of WCAG 2.0 success criteria to the criteria in chapter is based on **Section 508: Mapping of WCAG 2.0 to Functional Performance Criteria**.

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|-------------------|--|
| 302.1 Without Vision | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: 1.1.1 Non-text content 1.3.1 Info and relationships 1.3.2 Meaningful sequence 1.4.1 Use of color 2.1.1 Keyboard 2.1.2 No keyboard trap 2.4.1 Bypass blocks 2.4.2 Page titled 2.4.3 Focus order 2.4.5 Multiple ways 3.3.3 Labels or instructions 4.1.1 Parsing 4.1.2 Name, role, value |
| 302.2 With Limited Vision | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: 1.1.1 Non-text content 1.3.1 Info and relationships 1.3.2 Meaningful sequence 1.4.1 Use of color 1.4.3 Contrast (minimum) 1.4.4 Resize text 2.1.1 Keyboard 2.1.2 No keyboard trap 2.4.1 Bypass blocks 2.4.2 Page titled 2.4.3 Focus order 2.4.5 Multiple ways 2.4.7 Focus visible 3.3.2 Labels or instructions 4.1.2 Name, role, value |
| 302.3 Without Perception of Color | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: • 1.4.1 Use of color • 1.4.3 Contrast (minimum) |
| 302.4 Without Hearing | Supports | |



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| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 302.5 With Limited Hearing | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: • 1.1.1 Non-text content |
| 302.6 Without Speech | Supports | |
| 302.7 With Limited Manipulation | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: • 2.1.1 Keyboard • 2.1.2 No keyboard trap • 2.4.1 Bypass blocks • 2.4.3 Focus order • 2.4.5 Multiple ways • 2.4.7 Focus visible • 4.1.1 Parsing • 4.1.2 Name, role, value |
| 302.8 With Limited Reach and Strength | Supports | |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: • 1.1.1 Non-text content • 1.3.1 Info and relationships • 1.3.2 Meaningful sequence • 1.4.1 Use of color • 2.1.1 Keyboard • 2.4.1 Bypass blocks • 2.4.2 Page titled • 2.4.3 Focus order • 2.4.5 Multiple ways • 2.4.7 Focus visible • 3.3.2 Labels or instructions • 4.1.1 Parsing • 4.1.2 Name, role, value |

CHAPTER 4: HARDWARE

Notes: CrowdStrike Humio is not a hardware product.

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 402 Closed Functionality | | |
| 402.1 General | | |
| 402.2 Speech-Output Enabled | | |
| 402.2.1 Information Displayed On-Screen | Not applicable | Not applicable |
| 402.2.2 Transactional Outputs | Not applicable | Not applicable |
| 402.2.3 Speech Delivery Type and Coordination | Not applicable | Not applicable |
| 402.2.4 User Control | Not applicable | Not applicable |
| 402.2.5 Braille Instructions | Not applicable | Not applicable |
| 402.3 Volume | | |
| 402.3.1 Private Listening | Not applicable | Not applicable |
| 402.3.2 Non-private Listening | Not applicable | Not applicable |
| 402.4 Characters on Display Screens | Not applicable | Not applicable |
| 402.5 Characters on Variable Message Signs | Not applicable | Not applicable |
| 403 Biometrics | | |
| 403.1 General | Not applicable | Not applicable |
| 404 Preservation of Information Provided for Accessibility | | |
| 404.1 General | Not applicable | Not applicable |
| 405 Privacy | | |
| 405.1 General | Not applicable | Not applicable |
| 406 Standard Connections | | |
| 406.1 General | Not applicable | Not applicable |
| 407 Operable Parts | | |
| 407.2 Contrast | Not applicable | Not applicable |
| 407.3 Input Controls | | |
| 407.3.1 Tactilely Discernible | Not applicable | Not applicable |
| 407.3.2 Alphabetic Keys | Not applicable | Not applicable |
| 407.3.3 Numeric Keys | Not applicable | Not applicable |
| 407.4 Key Repeat | Not applicable | Not applicable |
| 407.5 Timed Response | Not applicable | Not applicable |
| 407.6 Operation | Not applicable | Not applicable |



| Criteria | Conformance Level | Remarks and Explanations |
|--|---------------------|--------------------------|
| 407.7 Tickets, Fare Cards, and Keycards | Not applicable | Not applicable |
| 407.8 Reach Height and Depth | | |
| 407.8.1 Vertical Reference Plane | Not applicable | Not applicable |
| 407.8.1.1 Vertical Plane for Side Reach | Not applicable | Not applicable |
| 407.8.1.2 Vertical Plane for Forward Reach | Not applicable | Notapplicable |
| 407.8.2 Side Reach | Not applicable | Notapplicable |
| 407.8.2.1 Unobstructed Side Reach | Not applicable | Notapplicable |
| 407.8.2.2 Obstructed Side Reach | Not applicable | Notapplicable |
| 407.8.3 Forward Reach | Not applicable | Notapplicable |
| 407.8.3.1 Unobstructed Forward Reach | Not applicable | Not applicable |
| 407.8.3.2 Obstructed Forward Reach | Not applicable | Not applicable |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not applicable | Not applicable |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Not applicable | Not applicable |
| 408 Display Screens | | |
| 408.2 Visibility | Not applicable | Not applicable |
| 408.3 Flashing | Not applicable | Not applicable |
| 409 Status Indicators | | |
| 409.1 General | Not applicable | Notapplicable |
| 410 Color Coding | | |
| 410.1 General | Not applicable | Notapplicable |
| 411 Audible Signals | | |
| 411.1 General | Not applicable | Notapplicable |
| 412 ICT with Two-Way Voice Communication | | |
| 412.2 Volume Gain | | |
| 412.2.1 Volume Gain for Wireline Telephones | Not applicable | Not applicable |
| 4.1.2.2 Volume Gain for Non-Wireline ICT | Not applicable | Not applicable |
| 412.3 Interference Reduction and Magnetic Coupling | | |
| 412.3.1 Wireless Handsets | Not applicable | Not applicable |
| 412.3.2 Wireline Handsets | Not applicable | Not applicable |
| 412.4 Digital Encoding of Speech | Not applicable | Not applicable |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Called ID | Not applicable | Not applicable |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| 412.7 Video Communication | Not applicable | Not applicable |
| 412.8 Legacy TTY Support | | |
| 412.8.1 TTY Connectability | Not applicable | Not applicable |
| 412.8.2 Voice and Hearing Carry Over | Not applicable | Not applicable |
| 412.8.3 Signal Compatibility | Not applicable | Not applicable |
| 412.8.4 Voice Mail and Other Messaging Systems | Not applicable | Not applicable |
| 413 Closed Caption Processing Technologies | | |
| 413.1.1 Decoding and Display of Closed Captions | Not applicable | Notapplicable |
| 413.1.2 Pass-Through of Closed Caption Data | Not applicable | Not applicable |
| 414 Audio Description Processing Technologies | | |
| 414.1.1 Digital Television Tuners | Not applicable | Not applicable |
| 414.1.2 Other ICT | Not applicable | Not applicable |
| 415 User Controls for Captions and Audio Descriptions | | |
| 415.1.1 Caption Controls | Not applicable | Not applicable |
| 415.1.2 Audio Description Controls | Not applicable | Not applicable |

CHAPTER 5: <u>SOFTWARE</u>

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------|--------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.0/2.1 section | See WCAG 2.0/2.1 section |
| 502 Interoperability with Assistive Technology | | |
| 502.2.1 User Control of Accessibility Features | | |
| 502.2.2 No Disruption of Accessibility Features | | |
| 502.3 Accessibility Services | | |
| 502.3.1 Object Information | | |
| 502.3.2 Modification of Object Information | | |
| 502.3.3 Row, Column, and Headers | | |
| 502.3.4 Values | | |
| 502.3.5 Modification of Values | | |
| 502.3.6 Label Relationships | | |
| 502.3.7 Hierarchical Relationships | | |
| 502.3.8 Text | | |
| 502.3.9 Modification of Text | | |
| 502.3:10 List of Actions | | |
| 502.3:11 Actions on Objects | | |
| 502.3.12 Focus Cursor | | |
| 502.3.13 Modification of Focus Cursor | | |
| 502.3.14 Event Notification | | |
| 502.4 Platform Accessibility Features | | |
| 503 Applications | | |
| 503.2 User Preferences | | |
| 503.3 Alternative User Interfaces | | |
| 503.4 User Controls for Captions and Audio Description | | |
| 503.41 Caption Controls | | |
| 503.4.2 Audio Description Controls | | |
| 504 Authoring Tools | | |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable") | See WCAG 2.0/2.1 section | See WCAG 2.0/2.1 section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | | |
| 504.2.2 PDF Export | | |
| 504.3 Prompts | | |
| 504.4 Templates | | |

CHAPTER 6: <u>Support documentation and services</u>

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------|--------------------------|
| 601.1 Scope | | |
| 602 Support Documentation | | |
| 602.2 Accessibility and Compatibility Features | | |
| 602.3 Electronic Support Documentation | See WCAG 2.0/2.1 section | See WCAG 2.0/2.1 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | | |
| 603 Support Services | | |
| 603.2 Information on Accessibility and Compatibility Features | | |
| 603.3 Accommodation of Communication Needs | | |

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Notes:

CHAPTER 4: FUNCTIONAL PERFORMANCE STATEMENTS (FPS)

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 4.2.1 Usage without vision | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: 1.1.1 Non-text content 1.3.1 Info and relationships 1.3.2 Meaningful sequence 1.4.1 Use of color 2.1.1 Keyboard 2.1.2 No keyboard trap 2.4.1 Bypass blocks 2.4.2 Page titled 2.4.3 Focus order 2.4.5 Multiple ways 2.5.3 Label in name 3.3.3 Labels or instructions 4.1.1 Parsing 4.1.2 Name, role, value 4.1.3 Status messages |
| 4.2.2 Usage with limited vision | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: 1.1.1 Non-text content 1.3.1 Info and relationships 1.3.2 Meaningful sequence 1.4.1 Use of color 1.4.3 Contrast (minimum) 1.4.4 Resize text 1.4.10 Reflow 1.4.11 Non-text contrast 1.4.13 Content on hover or focus 2.1.1 Keyboard 2.1.2 No keyboard trap 2.4.1 Bypass blocks 2.4.2 Page titled 2.4.3 Focus order 2.4.5 Multiple ways 2.4.7 Focus visible 2.5.3 Label in name 3.3.2 Labels or instructions 4.1.2 Name, role, value 4.1.3 Status messages |
| 4.2.3 Usage without perception of colour | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: • 1.4.1 Use of color • 1.4.3 Contrast (minimum) • 1.4.11 Non-text contrast |



| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 4.2.4 Usage without hearing | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: • 1.4.1 Use of color • 1.4.3 Contrast (minimum) • 1.4.11 Non-text contrast |
| 4.2.4 Usage without hearing | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: • 1.1.1 Non-text content |
| 4.2.5 Usage with limited hearing | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: • 1.1.1 Non-text content |
| 4.2.6 Usage with no or limited vocal capability | Supports | |
| 4.2.7 Usage with limited manipulation or strength | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: 1.4.13 Content on hover or focus 2.1.1 Keyboard 2.1.2 No keyboard trap 2.4.1 Bypass blocks 2.4.2 Page titled 2.4.3 Focus order 2.4.5 Multiple ways 2.4.7 Focus visible 2.5.3 Label in name 4.1.1 Parsing 4.1.2 Name, role, value |
| 4.2.8 Usage with limited reach | Supports | |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | |
| 4.2.10 Usage with limited cognition, language or learning | Does not support | Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria: 1.1.1 Non-text content 1.3.1 Info and relationships 1.3.2 Meaningful sequence 1.4.1 Use of color 2.1.1 Keyboard 2.4.1 Bypass blocks 2.4.2 Page titled 2.4.3 Focus order 2.4.5 Multiple ways 2.4.7 Focus visible 2.5.3 Label in name 3.3.2 Labels or instructions 4.1.1 Parsing 4.1.2 Name, role, value 4.1.3 Status messages |
| 4.2.11 Privacy | Notapplicable | |

CHAPTER 5: GENERIC REQUIREMENTS

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| 5.1 Closed functionality | | |
| 5.1.2 General | | |
| 5.1.2.1 Closed functionality | | |
| 5.1.2.2 Assistive technology | | |
| 5.1.3 Non-visual access | | |
| 5.1.3.1 Audio output of visual information | Not applicable | Not applicable |
| 5.1.3.2 Auditory output delivery including speech | Not applicable | Not applicable |
| 5.1.3.3 Auditory output correlation | Not applicable | Not applicable |
| 5.1.3.4 Speech output user control | Not applicable | Not applicable |
| 5.1.3.5 Speech output automatic interruption | Not applicable | Not applicable |
| 5.1.3.6 Speech output for non-text content | Not applicable | Not applicable |
| 5.1.3.7 Speech output for video information | Not applicable | Not applicable |
| 5.1.3.8 Masked entry | Not applicable | Not applicable |
| 5.1.3.9 Private access to personal data | Not applicable | Not applicable |
| 5.1.3.10 Non-interfering audio output | Not applicable | Not applicable |
| 5.1.3.11 Private listening volume | Not applicable | Not applicable |
| 5.1.3.12 Speaker volume | Not applicable | Not applicable |
| 5.1.3.13 Volume reset | Not applicable | Not applicable |
| 5.1.3.14 Spoken languages | Not applicable | Not applicable |
| 5.1.3.15 Non-visual error identification | Not applicable | Not applicable |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not applicable | Not applicable |
| 5.1.4 Functionality closed to text enlargement | Not applicable | Not applicable |
| 5.1.5 Visual output for auditory information | Not applicable | Not applicable |
| 5.1.6 Operation without keyboard interface | | |
| 5.1.6.1 Closed functionality | | |
| 5.1.6.2 Input focus | Not applicable | Not applicable |
| 5.1.7 Access without speech | Not applicable | Not applicable |
| 5.2 Activation of accessibility features | Not applicable | Not applicable |
| 5.3 Biometrics | Not applicable | Not applicable |
| 5.4 Preservation of accessibility information during conversion | Not applicable | Not applicable |
| 5.5 Operable parts | | |

| Criteria | Conformance Level | Conformance Level Remarks and Explanations | |
|-------------------------------------|-------------------|--|--|
| 5.5.1 Means of operation | Not applicable | Not applicable | |
| 5.5.2 Operable parts discernibility | Not applicable | Not applicable | |
| 5.6 Locking or toggle controls | | | |
| 5.6.1 Tactile or auditory status | Not applicable | Not applicable | |
| 5.6.2 Visual status | Not applicable | Not applicable | |
| 5.7 Key repeat | Not applicable | Not applicable | |
| 5.8 Double-strike key acceptance | Not applicable | Not applicable | |
| 5.9 Simultaneous user actions | Not applicable | Not applicable | |

CHAPTER 6: ICT WITH TWO-WAY VOICE COMMUNICATION

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| 6.1 Audio bandwidth for speech | | |
| 6.2 Real-time text (RTT) functionality | | |
| 6.2.1.1 RTT communication | | |
| 6.2.1.2 Concurrent voice and text | | |
| 6.2.2.1 Visually distinguishable display | | |
| 6.2.2.2 Programmatically determinable send and receive direction | | |
| 6.2.2.3 Speaker identification | | |
| 6.2.2.4 Visual indicator of Audio with RTT | | |
| 6.2.3 Interoperability | | |
| 6.2.4 RTT responsiveness | | |
| 6.3 Caller ID | | |
| 6.4 Alternatives to voice-based services | | |
| 6.5 Video communication | | |
| 6.5.1 General (informative) | | |
| 6.5.2 Resolution | | |
| 6.5.3 Frame rate | | |
| 6.5.4 Synchronization between audio and video | | |
| 6.5.5 Visual indicator of audio with video | | |
| 6.5.6 Speaker identification with video (sign language) communication | | |
| 6.6 Alternatives to video-based services (advisory only) | | |

CHAPTER 7: <u>ICT WITH VIDEO CAPABILITIES</u>

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 7.1 Caption processing technology | | |
| 7.1.1 Captioning playback | | |
| 7.1.2 Captioning synchronization | | |
| 7.1.3 Preservation of captioning | | |
| 7.1.4 Captions characteristics | | |
| 7.1.5 Spoken subtitles | | |
| 7.2.1 Audio description playback | | |
| 7.2.2 Audio description synchronization | | |
| 7.2.3 Preservation of audio description | | |
| 7.3 User controls for captions and audio description | | |

CHAPTER 8: <u>HARDWARE</u>

 $Notes: Crowd Strike\ Humio\ is\ not\ a\ hardware\ product.$

| Criteria | Conformance Level | Remarks and Explanations | |
|---|-------------------|--------------------------|--|
| 8.1.1 Generic requirements | | | |
| 8.1.2 Standard connections | Not applicable | Not applicable | |
| 8.1.3 Colour | Not applicable | Not applicable | |
| 8.2 Hardware products with speech output | | | |
| 8.2.1.1 Speech volume range | Not applicable | Not applicable | |
| 8.2.1.2 Incremental volume control | Not applicable | Not applicable | |
| 8.2.2.1 Fixed-line devices | Not applicable | Not applicable | |
| 8.2.2.2 Wireless communication devices | Not applicable | Not applicable | |
| 8.3 Stationary ICT | | | |
| 8.3.2.1 Unobstructed high forward reach | Not applicable | Not applicable | |
| 8.3.2.2 Unobstructed low forward reach | Not applicable | Not applicable | |
| 8.3.2.31 Clear space | Not applicable | Not applicable | |
| 8.3.2.3.2 Obstructed (< 510 mm) forward reach | Not applicable | Not applicable | |
| 8.3.2.3.3 Obstructed (< 635 mm) forward reach | Not applicable | Not applicable | |
| 8.3.2.4 Knee and toe clearance width | Not applicable | Not applicable | |
| 8.3.2.5 Toe clearance | Not applicable | Not applicable | |
| 8.3.2.6 Knee clearance | Not applicable | Not applicable | |
| 8.3.3.1 Unobstructed high side reach | Not applicable | Not applicable | |
| 8.3.3.2 Unobstructed low side reach | Not applicable | Not applicable | |
| 8.3.3.3.1 Obstructed (≤ 255 mm) side reach | Not applicable | Not applicable | |
| 8.3.3.3.2 Obstructed (≤ 610 mm) side reach | Not applicable | Not applicable | |
| 8.3.4.1 Change in level | Not applicable | Not applicable | |
| 8.3.4.2 Clear floor or ground space | Not applicable | Not applicable | |
| 8.3.4.3.2 Forward approach | Not applicable | Not applicable | |
| 8.3.4.3.3 Parallel approach | Not applicable | Not applicable | |
| 8.3.5 Visibility | Not applicable | Not applicable | |
| 8.3.6 Installation instructions | Not applicable | Not applicable | |
| 8.4 Mechanically Operable parts | | | |
| 8.4.1 Numeric keys | Not applicable | Not applicable | |



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| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 8.4.2.1 Means of operation of mechanical parts | Not applicable | Notapplicable |
| 8.4.2.2 Force of operation of mechanical parts | Not applicable | Not applicable |
| 8.4.3 Keys, tickets and fare cards | Not applicable | Not applicable |
| 8.5 Tactile indication of speech mode | Not applicable | Not applicable |

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CHAPTER 9: WEB

See the WCAG 2.0/2.1 Report section.

CHAPTER 10: NON-WEB DOCUMENTS

| Criteria | Conformance Level | Remarks and Explanations |
|-------------------------------|--------------------------|--------------------------|
| 10.0 General (informative) | | |
| 10.1.1.1 through 10.4.1.3 | See WCAG 2.0/2.1 section | See WCAG 2.0/2.1 section |
| 10.5 Caption positioning | | |
| 10.6 Audio description timing | | |

CHAPTER 11: SOFTWARE

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------|--------------------------|
| 11.0 General (informative) | | |
| 11.1.1.1 through 11.4.1.3 | See WCAG 2.0/2.1 section | See WCAG 2.0/2.1 section |
| 11.5 Interoperability with assistive technology | | |
| 11.5.1 Closed functionality | | |
| 11.5.2 Accessibility services | | |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | | |
| 11.5.2.2 Platform accessibility service support for assistive technologies | | |
| 11.5.2.3 Use of accessibility services | | |
| 11.5.2.4 Assistive technology | | |
| 11.5.2.5 Object information | | |
| 11.5.2.6 Row, column, and headers | | |
| 11.5.2.7 Values | | |
| 11.5.2.8 Label relationships | | |
| 11.5.2.9 Parent-child relationships | | |
| 11.5.2.10 Text | | |
| 11.5.2.11 List of available actions | | |
| 11.5.2.12 Execution of available actions | | |
| 11.5.2.13 Tracking of focus and selection attributes | | |
| 11.5.2.14 Modification of focus and selection attributes | | |
| 11.5.2.15 Change notification | | |
| 11.5.2.16 Modifications of states and properties | | |
| 11.5.2.17 Modifications of values and text | | |
| 11.6 Documented accessibility usage | | |
| 11.6.1 User control of accessibility features | | |
| 11.6.2 No disruption of accessibility features | | |
| 11.7 User preferences | | |
| 11.8 Authoring tools | | |
| 11.8.1 Content technology | | |
| 11.8.2 Accessible content creation | See WCAG 2.0/2.1 section | See WCAG 2.0/2.1 section |
| 11.8.3 Preservation of accessibility information in transformations | | |
| 11.8.4 Repair assistance | | |
| 11.8.5 Templates | | |

CHAPTER 12: DOCUMENTATION AND SUPPORT SERVICES

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------|--------------------------|
| 12.1 Product documentation | | |
| 12.1.1 Accessibility and compatibility features | | |
| 12.1.2 Accessible documentation | See WCAG 2.0/2.1 section | See WCAG 2.0/2.1 section |
| 12.2 Support Services | | |
| 12.2.2 Information on accessibility and compatibility features | | |
| 12.2.3 Effective communication | | |
| 12.2.4 Accessible documentation | See WCAG 2.0/2.1 section | See WCAG 2.0/2.1 section |

CHAPTER 13: ICT PROVIDING RELAY OR EMERGENCY SERVICE ACCESS

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 13.1 Relay services requirements | | |
| 13.1.2 Text relay services | Not applicable | Not applicable |
| 13.1.3 Sign relay services | Not applicable | Not applicable |
| 13.1.4 Lip-reading relay services | Not applicable | Not applicable |
| 13.1.5 Captioned telephony services | Not applicable | Not applicable |
| 13.1.6 Speech to speech relay services | Not applicable | Not applicable |
| 13.2 Access to relay services | Not applicable | Not applicable |
| 13.3 Access to emergency services | Not applicable | Not applicable |

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LEGAL DISCLAIMER

As of the date of its publication indicated in the information table at the beginning of this Conformance Report, this Conformance Report represents the current view of CrowdStrike regarding information about the subject CrowdStrike products as outlined in the ITI's "VPAT® 2.4 (Revised) Section 508 Edition Version 1.0." CrowdStrike cannot guarantee that any information in this Conformance Report will remain accurate after such date of publication, but CrowdStrike works continuously to monitor the accessibility of its products and provide updates from time to time. Any modification or customization to the subject product may render some or all of this Conformance Report to become inapplicable. This Conformance Report is provided "as is" and for informational purposes only. CrowdStrike further makes no representation concerning the ability of assistive technologies or other products to interoperate with the CrowdStrike products.