VPAT® Version 2.4 (Revised) - February 20201

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Name of product/version	Falcon			
Product description	Web application			
Report date	March 28 2022			
Contactinformation	compliance@crowdstrike.com			
Evaluation methods used	This conformance report is based on the results of an accessibility audit conducted by TetraLogical on a representative sample of pages across selected user journeys, for the purpose of assessing conformance to the Web Content Accessibility Guidelines (WCAG) 2.1.			
	The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers.			
	The following tools were used as part of the audit to identify potential accessibility issues:			
***************************************	■ Desktop browsers: Mozilla Firefox, Google Chrome, Safari			
	■ Assistive technologies: NVDA 2021.2, Jaws 2022, VoiceOver  ■ Accessibility testing tools: TPGi Colour Contrast Analyser			

# APPLICABLE STANDARDS/GUIDELINES

The report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/guideline	Included in report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301549 Accessibility requirements suitable for public procurement of ICT products and services in Europe – v 3.1.1 (2019-11)	Yes

# **TERMS**

The terms used in this report are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially supports: Some functionality of the product does not meet the criterion.
- **Does not support:** The majority of product functionality does not meet the criterion.
- Not applicable: The criterion is not relevant to the product.
- Not evaluated: This product has not been evaluated against the criterion.

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# WCAG 2.0/2.1 REPORT

Tables 1 and 2 also document conformance with:

- EN 301549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

**Note:** When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

#### TABLE 1: WCAG 2.0/2.1 SUCCESS CRITERIA, LEVEL A

#### Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)  Also applies to:  EN 301549 Criteria	Does not support	Currently, the web application contains a number of important non-text elements which are do not have an appropriate text alternative. These include:
<ul> <li>9.1.1.1 (Web)</li> <li>10.1.1.1 (Non-web document)</li> <li>11.1.1.1 (Open Functionality Software)</li> </ul>		<ul> <li>Isolated instances of graphical controls lacking a text alternative (e.g. graphical previous/next controls in "Spotlight - Reports", graphical widget resize controls in "Dashboard / Create dashboard")</li> </ul>
<ul> <li>11.1.1.1.2 (Closed Functionality Software)</li> <li>11.8.2 (Authoring Tool)</li> </ul>		Sort order indicators in some of the tables (e.g. in the "Discover" section) do not provide a non-text alternative
<ul><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>		<ul> <li>Charts/graphs generally do not convey their data in an understandable way (with the exception of some simple bar charts)</li> </ul>
Revised Section 508  • 501 (Web) (Software)  • 504.2 (Authoring Tool)		■ "Detections" provides a <canvas>-based graphical chart/node- tree – this chart provides no text alternative. However, note that the underlying data is available on different screens/views that do not rely on this <canvas>-based representation</canvas></canvas>
602.3 (Support Docs)		■ "Workflow" provides an SVG based graphical flow diagram – this diagram does not provide an appropriate text alternative

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to:  EN 301549 Criteria  • 9.1.2.1 (Web)  • 10.1.2.1 (Non-web document)  • 11.1.2.1.1 (Open Functionality Software)  • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web) (Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Not applicable	The web application does not contain audio-only and/or video-only content.
1.2.2 Captions (Prerecorded) (Level A) Also applies to:  EN 301549 Criteria  • 9.1.2.2 (Web)  • 10.1.2.2 (Non-web document)  • 11.1.2.2 (Open Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web) (Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Not applicable	The product does not contain video/multimedia material that requires captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)  Also applies to:  EN 301549 Criteria  9.1.2.3 (Web)  10.1.2.3 (Non-web document)  11.1.2.3.1 (Open Functionality Software)  11.1.2.3.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Notapplicable	The product does not contain video/multimedia material that requires audio description or a media alternative.

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to:  EN 301549 Criteria  9.1.3.1 (Web)  10.1.3.1 (Non-web document)  11.1.3.1.1 (Open Functionality Software)  11.1.3.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially support	While generally appropriate, the web application currently presents issues where the information and relationships are not conveyed correctly in the underlying markup. These include:  Isolated instances of controls (such as checkboxes, radio buttons, combo-boxes) that lack an association with their visible label (and as a result lack an appropriately descriptive accessible name)  Data presented visually as a table in some of the screens (e.g. "Activity / Incidents") is currently not marked-up/exposed as a table  Panels/groups of data are not appropriately grouped in the markup in some screens (e.g. "Detections")  Hierarchical information (e.g. in "Detections / Details") is not currently conveyed in markup  Headings on certain pages (e.g. "Hosts / Sensor Downloads") are not marked-up as headings <a href="canvas-and-svg-based charts lack appropriate structure">Canvas-and-svg-based charts lack appropriate structure (see also 1.1.1)</a>
1.3.2 Meaningful Sequence (Level A)  Also applies to:  EN 301549 Criteria  9.1.3.2 (Web)  10.1.3.2 (Non-web document)  11.1.3.2.1 (Open Functionality Software)  11.8.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially supports	While generally appropriate, the web application has a few instances where content is not conveyed in an appropriate/ meaningful sequence in the underlying structure. These include:  Text content in <svg>-based charts is conveyed in an illogical order (see also 1.1.1)  Hidden content from another view/screen in some pages (e.g. "Detections / Details") is still exposed and readable (using assistive technologies)  For some of the graphical charts (particularly in the Identity Protection module), all text content – such as axis labels – is conveyed in an unstructured/illogical way.</svg>
1.3.3 Sensory Characteristics (Level A)  Also applies to:  EN 301549 Criteria  • 9.1.3.3 (Web)  • 10.1.3.3 (Non-web document)  • 11.1.3.3 (Open Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web) (Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.1Use of Color (Level A)  Also applies to:  EN 301549 Criteria  9.1.4.1 (Web)  10.1.4.1 (Non-web document)  11.1.4.1 (Open Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially supports	The product currently uses colour as the only visual identifier for certain information. This includes:  Focus indication for links on some pages (e.g. "Search results")  Focus/selection indication for options in comboboxes and select dropdowns  Line and donut charts with legends rely on colour to differentiate some of the data sources
1.4.2 Audio Control (Level A)  Also applies to:  EN 301549 Criteria  9.1.4.2 (Web)  10.1.4.2 (Non-web document)  11.1.4.2 (Open Functionality Software)  11.4.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Notapplicable	The product does not include any audio.
2.1.1 Keyboard (Level A)  Also applies to:  EN 301549 Criteria  9.2.1.1 (Web)  10.2.1.1 (Non-web document)  11.2.1.1.1 (Open Functionality Software)  11.2.1.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Does not support	The product has elements/functionality that currently can't be operated using the keyboard. These include:  Some of the tooltips (on controls, info icons, charts/graphs) currently can't be triggered when navigating using the keyboard  Node graphs on certain pages (e.g. "Detections") allow users to expand the graph and to display Informative tooltips with overview information - this is currently only possible when using a mouse.  Certain comboboxes / select dropdowns can't be operated using the keyboard in combination with a screen reader  Resizing dashboard widgets (when creating/editing dashboards) is only possible with the mouse  Reordering search result categories is not possible using the keyboard  Building/editing workflows is currently not possible using the keyboard  Some of the expand/collapse panels (particularly in the Identity Protection module) can't be operated using the keyboard  Some of the buttons, dropdown menus and comboboxes (particularly in the Identity Protection module) can't be operated using the keyboard

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)	Supports	
Also applies to:		
EN 301549 Criteria		
• 9.2.1.2 (Web)		
• 10.2.1.2 (Non-web document)		
<ul> <li>11.2.1.2 (Open Functionality Software)</li> </ul>		
• 11.2.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web) (Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	The product does not use any character key shortcuts.
Also applies to:		
EN 301549 Criteria		
• 9.2.1.4 (Web)		
• 10.2.1.4 (Non-web document)		
<ul> <li>11.2.1.4.1 (Open Functionality Software)</li> </ul>		
<ul> <li>11.2.1.4.2 (Closed Software)</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508 - Does not apply		
2.2.1 Timing Adjustable (Level A)	Supports	Users are warned about timeouts due to inactivity, and given a
Also applies to:		chance to extend the timeout.
EN 301549 Criteria		
• 9.2.2.1 (Web)		
• 10.2.2.1 (Non-web document)		
• 11.2.2.1 (Open Functionality Software)		
• 11.2.2.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web) (Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)  Also applies to:  EN 301549 Criteria  9.2.2.2 (Web)  10.2.2.2 (Non-web document)  11.2.2.2 (Open Functionality Software)  11.2.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially supports	Some of the pages (e.g. "Spotlight / Dashboard" and "Dashboards / Intelligence / Falcon Intelligence Actors") automatically refresh their data/content. This behaviour currently can't be paused/ stopped. Note that some other screens (e.g. "Activity / Incidents") do provide a toggle to explicitly stop the auto-refresh.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to:  EN301549 Criteria  • 9.2.3.1 (Web)  • 10.2.3.1 (Non-web document)  • 11.2.3.1 (Open Functionality Software)  • 11.2.3.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web) (Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	
2.4.1Bypass Blocks (Level A  Also applies to:  EN301549 Criteria  9.2.4.1 (Web)  10.2.4.1 (Non-web document) – Does not apply  11.2.4.1 (Open Functionality Software) – Does not apply  11.2.4.1 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software) – Does not apply to non-web software  504.2 (Authoring Tool)  602.3 (Support Docs) – Does not apply to non-web docs	Partially supports	A mechanism is available to bypass blocks of content that are repeated on multiple pages, with some exceptions.  These include:  In the Identity Protection module, while it is possible to skip over the generic header navigation, most pages present repeated secondary sub-navigations which currently can't be bypassed.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A)  Also applies to:  EN 301 549 Criteria  9.2.4.2 (Web)  10.2.4.2 (Non-web document)  11.2.4.2 (Open Functionality Software) - Does not apply  11.2.4.2 (Closed Software) - Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially supports	Most pages have titles that describe their topic or purpose, with some exceptions. These include:  In the Identity Protection module, all pages have the same page title
2.4.3 Focus Order (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.4.3 (Web)  • 10.2.4.3 (Non-web document)  • 11.2.4.3 (Open Functionality Software)  • 11.2.4.3 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web) (Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially supports	In general, focus order is correct, and focus is appropriately handled for dynamic changes of content/context. There are currently a few issues, including:  While focus is retained inside modal dialogs, it is possible for users to force focus to return to the underlying page (e.g. by setting focus to the browser interface and navigating back into the web content)  Modal dialogs and side panels in the Identity Protection module currently do not correctly handle and maintain focus  When closing certain dropdown elements (e.g. the "Export" and "Toggle columns" dropdowns in certain screens, such as "Detections / Details"), focus is lost and reset to the start of the page  Removing filters with "X" delete buttons resets focus to the start of the page  A few controls (e.g. "Export" buttons in "Discover") receive focus even when they are disabled
2.4.4 Link Purpose (In Context) (Level A)  Also applies to:  EN 301549 Criteria  9.2.4.4 (Web)  10.2.4.4 (Non-web document)  11.2.4.4 (Open Functionality Software)  11.2.4.4 (Closed Software  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially supports	Some of the web application's pages contain a number of links with the same link text and a lack of explicit context/structure to help differentiate them. These include:  Some of the pages (e.g. "Discover – Application Usage") include links whose only text content is a number, without further context  Some of the pages (e.g. in the entity pages in the Identity Protection module) contain generic "more" links lacking appropriate context

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only)  Also applies to:  EN 301549 Criteria  9.2.5.1 (Web)  10.2.5.1 (Non-web document)  11.2.5.1 (Open Functionality Software)  11.2.5.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Not applicable	The product does not use any multipoint or path-based gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)  Also applies to:  EN 301549 Criteria  9.2.5.2 (Web)  10.2.5.2 (Non-web document)  11.2.5.2 (Open Functionality Software)  11.2.5.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Supports	
2.5.3 Label in Name (Level A 2.1 only)  Also applies to:  EN 301549 Criteria  9.2.5.3 (Web)  10.2.5.3 (Non-web document)  11.2.5.3.1 (Open Functionality Software)  11.2.5.3.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Partially supports	While generally the accessible name of components matches/includes their visible label, there are some exceptions. These include:  Some comboboxes and custom select dropdowns (e.g. in "Discover") only have their current value as accessible name, and do not include their label  Some form controls / inputs (e.g. in "Discover - Drive Encryption Status" and "Configuration") lack an accessible name, despite having a visible text label  Most of the graphical buttons, form controls, comboboxes, select dropdowns in the Identity Protection module lack an accessible name

2,5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301549 Criteria  9.2.5.4 (Web)  10.2.5.4 (Non-web document)  112.5.4 (Open Functionality Software)  112.5.4 (Closed Software)  112.5.4 (Closed Software)  112.5.4 (Support Docs)  Revised Section 508 - Does not apply  3.11 Language of Page (Level A) Also applies to: EN 301549 Criteria  9.3.11 (Won-web document)  113.11.2 (Closed Software)  113.11.2 (Product Docs)  Revised Section 508  601 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  3.2.10n Focus (Level A) Also applies to: EN 301549 Criteria  9.3.2.1 (Web) (Software)  10.3.2.1 (Non-web document)  11.3.2.1 (Closed Software)  11.3.2.1 (Closed Software)	Criteria	Conformance Level	Remarks and Explanations
EN 301549 Criteria	2.5.4 Motion Actuation (Level A 2.1 only)	Not applicable	The product does not use device motion or user motion.
. 9.2.5.4 (Web) . 10.2.5.4 (Non-web document) . 11.2.5.4 (Open Functionality Software) . 11.2.5.4 (Closed Software) . 11.2.5.4 (Closed Software) . 11.3.2.4 (Cuthoring Tool) . 12.1.2 (Product Docs) . 12.2.4 (Support Docs) Revised Section 508 - Does not apply  3.1.1 Language of Page (Level A) Also applies to: EN301 549 Criteria . 9.3.11 (Web) . 10.3.11.1 (Non-web document) . 11.3.11.1 (Closed Software) . 11.3.12 (Closed Software) . 12.2.4 (Support Docs) Revised Section 508 . 501 (Web)(Software) . 504.2 (Authoring Tool) . 602.3 (Support Docs)  3.2.1 Open Functionality Software) . 503.2 (Web) . 10.3.2.1 (Non-web document) . 10.3.2.1 (Non-web document) . 11.3.2.1 (Open Functionality Software)	Also applies to:		
- 10.2.5.4 (Non-web document) - 11.2.5.4 (Colsed Software) - 11.2.5.4 (Colsed Software) - 11.2.5.4 (Colsed Software) - 11.2.2.4 (Support Docs) - 12.2.4 (Support Docs) Revised Section 508 – Does not apply  3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria - 9.3.11 (Web) - 10.3.11 (Non-web document) - 11.3.11.1 (Colsed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) Revised Section 508 - 501 (Web) (Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)  3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria - 9.3.2.1 (Web) - 10.3.2.1 (Non-web document) - 11.3.2.1 (Colsed Software) - 11.3.2.1 (Colsed Software) - 11.3.2.1 (Colsed Software) - 11.3.2.1 (Colsed Software)	EN 301549 Criteria		
	• 9.2.5.4 (Web)		
11.2.5.4 (Closed Software)     11.8.2 (Authoring Tool)     12.1.2 (Product Docs)     12.2.4 (Support Docs) Revised Section 508 − Does not apply  3.1.1 Language of Page (Level A) Also applies to: EN301 549 Criteria     9.3.1.1 (Web)     10.3.1.1 (Non-web document)     11.3.1.1.2 (Closed Software)     11.3.1.2 (Product Docs)     12.2.4 (Support Docs) Revised Section 508     501 (Web) (Software)     50.4.2 (Authoring Tool)     602.3 (Support Docs)  3.2.10 Focus (Level A) Also applies to: EN301 549 Criteria     9.3.2.1 (Web)     10.3.2.1 (Non-web document)     11.3.2.1 (Open Functionality Software)     11.3.2.1 (Closed Software)	• 10.2.5.4 (Non-web document)		
	11.2.5.4 (Open Functionality Software)		
. 12.12 (Product Docs) . 12.2.4 (Support Docs) Revised Section 508 – Does not apply  3.1.1 Language of Page (Level A) Also applies to: EN301 549 Criteria . 9.3.11 (Web) . 10.3.11 (Non-web document) . 11.3.1.1 (Open Functionality Software) . 11.3.1.2 (Closed Software) . 11.3.2 (Authoring Tool) . 12.2 (Support Docs) Revised Section 508 . 501 (Web) (Software) . 504.2 (Authoring Tool) . 602.3 (Support Docs)  3.2.1 On Focus (Level A) Also applies to: EN301 549 Criteria . 9.3.2.1 (Web) . 10.3.2.1 (Non-web document) . 11.3.2.1 (Open Functionality Software) . 11.3.2.1 (Closed Software)	11.2.5.4 (Closed Software)		
- 12.2.4 (Support Docs) Revised Section 508 – Does not apply  3.1.1 Language of Page (Level A)  Also applies to:  EN 301 549 Criteria  - 9.3.1.1 (Web)  - 10.3.1.1 (Non-web document)  - 11.3.1.1.2 (Closed Software)  - 11.8.2 (Authoring Tool)  - 12.1.2 (Product Docs)  - 12.2.4 (Support Docs)  Revised Section 508  - 501 (Web) (Software)  - 504.2 (Authoring Tool)  - 602.3 (Support Docs)  3.2.1 On Focus (Level A)  Also applies to:  EN 301 549 Criteria  - 9.3.2.1 (Web)  - 10.3.2.1 (Non-web document)  - 11.3.2.1 (Open Functionality Software)  - 11.3.2.1 (Closed Software)	11.8.2 (Authoring Tool)		
Revised Section 508 - Does not apply  3.1.1 Language of Page (Level A)  Also applies to:  EN301 549 Criteria  • 9.3.1.1 (Web)  • 10.3.1.1 (Non-web document)  • 11.3.1.1.2 (Closed Software)  • 11.3.1.2 (Closed Software)  • 11.3.2.4 (Support Docs)  Revised Section 508  • 501 (Web) (Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)  3.2.1 On Focus (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.2.1 (Web)  • 10.3.2.1 (Non-web document)  • 11.3.2.1 (Closed Software)  • 11.3.2.1 (Closed Software)	• 12.1.2 (Product Docs)		
3.1.1 Language of Page (Level A) Also applies to:  EN301 549 Criteria  • 9.3.1.1 (Web)  • 10.3.1.1 (Non-web document)  • 11.3.1.1.1 (Open Functionality Software)  • 11.3.1.1.2 (Closed Software)  • 12.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web) (Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)  3.2.1 On Focus (Level A)  Also applies to:  EN301 549 Criteria  • 9.3.2.1 (Web)  • 10.3.2.1 (Non-web document)  • 11.3.2.1 (Closed Software)  • 11.3.2.1 (Closed Software)	12.2.4 (Support Docs)		
Also applies to:  EN 301 549 Criteria  9.3.1.1 (Web)  10.3.1.1 (Non-web document)  11.3.1.1.1 (Open Functionality Software)  11.3.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  3.2.1 On Focus (Level A)  Also applies to:  EN 301 549 Criteria  9.3.2.1 (Web)  10.3.2.1 (Non-web document)  11.3.2.1 (Closed Software)  11.3.2.1 (Closed Software)	Revised Section 508 - Does not apply		
EN301 549 Criteria	3.1.1 Language of Page (Level A)	Supports	
<ul> <li>9.3.1.1(Web)</li> <li>10.3.1.1(Non-web document)</li> <li>11.3.1.1.1 (Open Functionality Software)</li> <li>11.3.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>3.2.10n Focus (Level A)</li> <li>Also applies to:         <ul> <li>EN 301 549 Criteria</li> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> </ul> </li> </ul>	Also applies to:		
<ul> <li>10.3.1.1 (Non-web document)</li> <li>11.3.1.1.2 (Closed Software)</li> <li>11.3.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>3.2.1 On Focus (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Closed Software)</li> <li>11.3.2.1 (Closed Software)</li> </ul>	EN 301 549 Criteria		
<ul> <li>11.3.1.1.1 (Open Functionality Software)</li> <li>11.3.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>3.2.1 On Focus (Level A)</li> <li>Also applies to:         <ul> <li>EN 301 549 Criteria</li> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> </ul> </li> </ul>	• 9.3.1.1 (Web)		
<ul> <li>11.3.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web) (Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>3.2.1 On Focus (Level A)</li> <li>Also applies to:         <ul> <li>EN 301 549 Criteria</li> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> </ul> </li> </ul>	• 10.3.1.1 (Non-web document)		
<ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>3.2.1 On Focus (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> </ul>	• 11.3.1.1.1 (Open Functionality Software)		
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web) (Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>3.2.1 On Focus (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> </ul>	• 11.3.1.1.2 (Closed Software)		
- 12.2.4 (Support Docs)  Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)  3.2.1 On Focus (Level A)  Also applies to:  EN 301 549 Criteria - 9.3.2.1 (Web) - 10.3.2.1 (Non-web document) - 11.3.2.1 (Open Functionality Software) - 11.3.2.1 (Closed Software)	• 11.8.2 (Authoring Tool)		
Revised Section 508	• 12.1.2 (Product Docs)		
<ul> <li>501 (Web) (Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>3.2.1 On Focus (Level A)</li> <li>Also applies to:         <ul> <li>EN 301 549 Criteria</li> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> </ul> </li> </ul>	• 12.2.4 (Support Docs)		
504.2 (Authoring Tool)     602.3 (Support Docs)  3.2.1 On Focus (Level A)  Also applies to:  EN 301 549 Criteria     9.3.2.1 (Web)     10.3.2.1 (Non-web document)     11.3.2.1 (Open Functionality Software)     11.3.2.1 (Closed Software)	Revised Section 508		
602.3 (Support Docs)  3.2.1 On Focus (Level A)  Also applies to:  EN 301 549 Criteria      9.3.2.1 (Web)      10.3.2.1 (Non-web document)      11.3.2.1 (Open Functionality Software)      11.3.2.1 (Closed Software)	• 501 (Web) (Software)		
3.2.1 On Focus (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.2.1 (Web)  • 10.3.2.1 (Non-web document)  • 11.3.2.1 (Open Functionality Software)  • 11.3.2.1 (Closed Software)	• 504.2 (Authoring Tool)		
Also applies to:  EN 301 549 Criteria  • 9.3.2.1 (Web)  • 10.3.2.1 (Non-web document)  • 11.3.2.1 (Open Functionality Software)  • 11.3.2.1 (Closed Software)	602.3 (Support Docs)		
EN 301 549 Criteria  • 9.3.2.1 (Web)  • 10.3.2.1 (Non-web document)  • 11.3.2.1 (Open Functionality Software)  • 11.3.2.1 (Closed Software)	3.2.1 On Focus (Level A)	Supports	
<ul> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> </ul>	Also applies to:		
<ul> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> </ul>	EN 301 549 Criteria		
<ul> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> </ul>	• 9.3.2.1(Web)		
• 11.3.2.1 (Closed Software)	10.3.2.1 (Non-web document)		
	• 11.3.2.1 (Open Functionality Software)		
11.8.2 (Authoring Tool)	• 11.3.2.1 (Closed Software)		
	• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)	• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)	• 12.2.4 (Support Docs)		
Revised Section 508	Revised Section 508		
501 (Web)(Software)	• 501 (Web)(Software)		
504.2 (Authoring Tool)	• 504.2 (Authoring Tool)		
602.3 (Support Docs)	602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)  Also applies to:  EN 301 549 Criteria  9.3.2.2 (Web)  10.3.2.2 (Non-web document)  11.3.2.2 (Open Functionality Software)  11.3.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	
3.3.1 Error Identification (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.3.1 (Web)  • 10.3.3.1 (Non-web document)  • 11.3.3.1.1 (Open Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web) (Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	
3.3.2 Labels or Instructions (Level A)  Also applies to:  EN 301 549 Criteria  9.3.3.2 (Web)  10.3.3.2 (Non-web document)  11.3.3.2 (Open Functionality Software)  11.3.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially supports	Labels or instructions are provided when content requires user input, with some exceptions. These include:  A few instances of text boxes that rely on placeholder text as their only label  Search boxes in most comboboxes / filter dropdowns lack a visible label  In the Identity Protection module, most comboboxes, select dropdowns, and text inputs lack a visible label

Criteria	Conformance Level	Remarks and Explanations
### 4.1.1 Parsing (Level A)  Also applies to:  EN 301 549 Criteria  9.4.1.1 (Web)  10.4.1.1 (Non-web document)  11.4.1.1.1 (Open Functionality Software)  11.4.1.1.2 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially supports	The product currently has a few minor markup validation issues, including:  Invalid id attributes containing spaces  Incorrectly nested button elements inside other button elements (in "Dashboards")  In practice, these parsing issues should not have any adverse effect on the operation/functionality of the web application.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria  • 9.4.1.2 (Web)  • 10.4.1.2 (Non-web document)  • 11.4.1.2.1 (Open Functionality Software)  • 11.4.1.2.2 (Closed Software) – Not required  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web) (Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially supports	While generally controls and interactive components convey their appropriate name, role, or value, there a currently a few instances where this is not the case. These include:  Isolated instances of checkboxes, radio buttons, toggles, and buttons that lack an accessible name (e.g. previous/next controls in "Workflows", form controls in "Discover – Drive Encryption Status")  Tab controls in certain pages (e.g. "Dashboards / Create dashboard") are not correctly conveyed as tab controls and do not expose the currently selected tab  Certain disabled controls (e.g. "Export" controls) are not exposed as disabled controls  Controls acting as buttons are exposed as links on some pages (e.g. "Discover")  Disabled controls on certain pages (e.g. "Discover") do not programmatically convey that they are disabled  Custom comboboxes in certain pages (e.g. "Discover") do not convey their name and purpose correctly  Most of the checkboxes, radio buttons, comboboxes, form controls, and links in the Identity Protection module do not convey an accessible name, appropriate role, or state information

## TABLE 2: WCAG 2.0/2.1 SUCCESS CRITERIA, LEVEL AA

#### Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	The product does not contain live video/multimedia that would
Also applies to:		require captions.
EN 301 549 Criteria		
• 9.1.2.4 (Web)		
• 10.1.2.4 (Non-web document)		
• 11.1.2.4 (Open Functionality Software)		
<ul> <li>11.1.2.4 (Closed Software)</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web) (Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)	Notapplicable	The product does not contain video/multimedia material that
Also applies to:		requires audio description.
EN 301 549 Criteria		
• 9.1.2.5 (Web)		
<ul> <li>10.1.2.5 (Non-web document)</li> </ul>		
<ul> <li>11.1.2.5 (Open Functionality Software)</li> </ul>		
• 11.1.2.5 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
• 501 (Web) (Software)		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 only)	Supports	
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.4 (Web)		
• 10.1.3.4 (Non-web document)		
• 11.1.3.4 (Open Functionality Software)		
• 11.1.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to:	Partially supports	The purpose of input fields that collect information about the user can be programmatically determined, with some exceptions.  These include:
EN 301549 Criteria		■ User profile page does not explicitly identify name and password
• 9.1.3.5 (Web)		fields
• 10.1.3.5 (Non-web document)		
• 11.1.3.5.1 (Open Functionality Software)		
• 11.1.3.5.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA)	Does not support	The product uses a large number of foreground / background
Also applies to:		colour combinations that result in a colour contrast ratio below the required 4.5:1 (for regular text) / 3:1 (for large and bold text).
EN 301 549 Criteria		required 4.5:1 (for regular text) / 5:1 (for large and bold text).
• 9.1.4.3 (Web)		
<ul> <li>10.1.4.3 (Non-web document)</li> </ul>		
<ul> <li>11.1.4.3 (Open Functionality Software)</li> </ul>		
• 11.1.4.3 (Closed Software)		
<ul> <li>11.8.2 (Authoring Tool)</li> </ul>		
• 12.1.2 (Product Docs)		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
• 501(Web)(Software)		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
602.3 (Support Docs)		
1.4.4 Resize text (Level AA)	Supports	The product allows for full-page zoom up to 200% (and beyond)
Also applies to:		without loss of content or functionality.
EN 301 549 Criteria		
• 9.1.4.4 (Web)		
<ul> <li>10.1.4.4 (Non-web document)</li> </ul>		
• 11.1.4.4.1 (Open Functionality Software)		
<ul> <li>11.1.4.4.2 (Closed Software)</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Supports	
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.5 (Web)		
<ul> <li>10.1.4.5 (Non-web document)</li> </ul>		
<ul> <li>11.1.4.5.1 (Open Functionality Software)</li> </ul>		
<ul> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
• 501 (Web) (Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 only)	Does not support	The product currently does not support small viewports. While the
Also applies to:		web application can be used on small viewports, this results in both
EN 301 549 Criteria		horizontal and vertical scrollbars.
• 9.1.4.10 (Web)		
<ul> <li>10.1.4.10 (Non-web document)</li> </ul>		
• 11.1.4.10 (Open Functionality Software)		
• 11.1.4.10 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508 - Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 only)	Does not support	The product includes graphical controls, icons, focus indicators,
Also applies to:		and graphs/charts which currently have a colour contrast on
EN 301 549 Criteria		adjacent colours that is below the required 3:1 ratio.
• 9.1.4.11 (Web)		
• 10.1.4.11 (Non-web document)		
• 11.1.4.11 (Open Functionality Software)		
• 11.1.4.11 (Closed Software)		
• 11.8.2 (Authoring Tool)		
12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 - Does not apply		
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Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only)  Also applies to:  EN 301549 Criteria  • 9.1.4.12 (Web)  • 10.1.4.12 (Non-web document)  • 11.1.4.12 (Open Functionality Software)  • 11.4.12 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Partially supports	For the majority of content, changing the text spacing metrics does not lead to loss of content or functionality, with minor exceptions. These include:  With increased text spacing, some content in tables (e.g. the process activity in "Activity - Detections - Detail") overlaps  With increased text spacing some custom comboboxes, dropdown menus, and select dropdowns (particularly in the Identity Protection module) have their visible text cut off
1.4.13 Content on Hover or Focus (Level AA 2.1 only)  Also applies to:  EN 301549 Criteria  9.1.4.13 (Web)  10.1.4.13 (Non-web document)  11.4.13 (Open Functionality Software)  11.4.13 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Does not support	The product makes extensive use of custom tooltips on most controls and charts/graphs. These tooltips currently can't be dismissed without moving focus/pointer from their trigger element, and the tooltips themselves can't currently be hovered (they are closed as soon as the pointer leaves the confines of the trigger element).
2.4.5 Multiple Ways (Level AA)  Also applies to:  EN 301549 Criteria  9.2.4.5 (Web)  10.2.4.5 (Non-web document) – Does not apply  11.2.4.5 (Open Functionality Software) – Does not apply  11.2.4.5 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software) – Does not apply to non-web software  504.2 (Authoring Tool)  602.3 (Support Docs) – Does not apply to non-web docs	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)	Supports	
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.6 (Web)		
<ul> <li>10.2.4.6 (Non-web document)</li> </ul>		
• 11.2.4.6 (Open Functionality Software)		
• 11.2.4.6 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web) (Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)	Partially supports	In general, the web application has a visible focus indication. There are currently a few exceptions, including:
Also applies to:		■ In a few pages (e.g. in "Detections" details view), off-screen
EN 301 549 Criteria		elements incorrectly receive focus, resulting in the focus
• 9.2.4.7 (Web)		disappearing from view
• 10.2.4.7 (Non-web document)		■ Links in some tables (e.g. "Hosts / Groups / Block" and "Spotlight
• 11.2.4.7 (Open Functionality Software)		/ Dashboard") and panels (e.g. the large number panels in "Discover" overview pages) lack a focus indication
• 11.2.4.7 (Closed Software)		■ Instances where focus is hidden behind / obscured by absolutely
• 11.8.2 (Authoring Tool)		positioned page elements
• 12.1.2 (Product Docs)		All checkboxes, and some isolated controls, in the Identity
• 12.2.4 (Support Docs)		Protection module currently lack a visible focus indication
Revised Section 508		
501 (Web) (Software)      504 0 (Authorize Teel)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA)	Supports	
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.2 (Web)		
• 10.3.1.2 (Non-web document)		
<ul> <li>11.3.1.2 (Open Functionality Software) – Does not apply</li> </ul>		
• 11.3.1.2 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs)</li> </ul>		

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)	Supports	
Also applies to:		
EN 301549 Criteria		
• 9.3.2.3 (Web)		
10.3.2.3 (Non-web document) – Does not apply		
<ul> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> </ul>		
• 11.3.2.3 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web) (Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA)	Supports	
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.4 (Web)		
10.3.2.4 (Non-web document) – Does not apply		
11.3.2.4 (Open Functionality Software) – Does not apply		
<ul> <li>11.3.2.4 (Closed Software) – Does not apply</li> </ul>		
• 11.8.2 (Authoring Tool)		
12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)  Also applies to:  EN 301549 Criteria  9.3.3.3 (Web)  10.3.3.3 (Non-web document)  11.3.3.3 (Open Functionality Software)  11.3.3.3 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  602.3 (Support Docs)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to:  EN 301549 Criteria  9.3.3.4 (Web)  10.3.3.4 (Non-web document)  11.3.3.4 (Open Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	
4.1.3 Status Messages (Level AA 2.1 only)  Also applies to:  EN 301549 Criteria  9.4.1.3 (Web)  10.4.1.3 (Non-web document)  11.4.1.3 (Open Functionality Software)  11.4.1.3 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Partially supports	In all content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus, with some exceptions. These include:  Applying filters for table views results in a dynamic update of the table, including text indicating the number of items/ results shown. This notification is not announced by assistive technologies  When navigating through the <canvas>-based node graph of intelligence indicators, tooltips/popups appear when a node receives focus. These popups are not announced by assistive technologies  In some of the forms, when error messages appear, they are not explicitly announced by assistive technologies  In the workflow builder, when notifications/tips appear, they are not announced by assistive technologies  In the Identity Protection module, all "toast" style notifications, and a few isolated in-page status updates, are not announced by assistive technologies</canvas>

# **REVISED SECTION 508 REPORT**

Notes:

## CHAPTER 3: FUNCTIONAL PERFORMANCE CRITERIA (FPC)

Notes: Notes: The mapping of WCAG 2.0 success criteria to the criteria in chapter is based on <u>Section 508: Mapping of WCAG</u> <u>2.0 to Functional Performance Criteria.</u>

Criteria	Conformance Level	Remarks and Explanations	
302.1 Without Vision	Does not support	Refer to issues identified in the WCAG 2.0/2.1report, specifically the following criteria:  • 1.1.1 Non-text content  • 1.3.1 Info and relationships  • 1.3.2 Meaningful sequence  • 2.1.1 Keyboard  • 2.4.1 Bypass blocks  • 2.4.2 Page titled  • 2.4.3 Focus order  • 2.4.4 Link purpose (in context)  • 3.3.3 Labels or instructions  • 4.1.1 Parsing  • 4.1.2 Name, role, value	
302.2 With Limited Vision	Does not support	Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria:  1.1.1 Non-text content  1.3.1 Info and relationships  1.3.2 Meaningful sequence  1.4.1 Use of color  1.4.3 Contrast (minimum)  2.1.1 Keyboard  2.4.1 Bypass blocks  2.4.2 Page titled  2.4.3 Focus order  2.4.4 Link purpose (in context)  2.4.5 Multiple ways  2.4.7 Focus visible  3.3.2 Labels or instructions  4.1.2 Name, role, value	
302.3 Without Perception of Color	Does not support	Refer to issues identified in the WCAG 2.0/2.1 report, specifically the following criteria:  1.4.1 Use of color 1.4.3 Contrast (minimum)	

Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Does not support	Refer to issues identified in the WCAG 2.0/2.1report, specifically the following criteria:  • 2.1.1 Keyboard  • 2.4.1 Bypass blocks  • 2.4.2 Page titled  • 2.4.3 Focus order  • 2.4.4 Link purpose (in context)  • 2.4.7 Focus visible  • 4.1.2 Name, role, value
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Does not support	Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria:  1.1.1 Non-text content 1.3.1 Info and relationships 1.3.2 Meaningful sequence 1.4.1 Use of color 2.1.1 Keyboard 2.2.2 Pause, stop, hide 2.4.1 Bypass blocks 2.4.2 Page titled 2.4.3 Focus order 2.4.4 Link purpose (in context) 2.4.7 Focus visible 3.3.2 Labels or instructions 4.1.2 Name, role, value

## CHAPTER 4: <u>HARDWARE</u>

Notes: CrowdStrike Falcon is not a hardware product.

# CHAPTER 5: SOFTWARE

Notes: CrowdStrike Falcon is not a software product.

# CHAPTER 6: <u>SUPPORT DOCUMENTATION AND SERVICES</u>

Notes: None

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Not evaluated	Not evaluated
602.3 Electronic Support Documentation	Not evaluated	Not evaluated
602.4 Alternate Formats for Non-Electronic Support Documentation	Not evaluated	Not evaluated
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Not evaluated	Not evaluated
603.3 Accommodation of Communication Needs	Not evaluated	Not evaluated

# EN 301 549 REPORT

Notes:

## CHAPTER 4: FUNCTIONAL PERFORMANCE STATEMENTS (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1Usage without vision	Does not support	Refer to issues identified in the WCAG 2.0/2.1 report, specifically the following criteria:  1.1.1 Non-text content 1.3.1 Info and relationships 1.3.2 Meaningful sequence 2.1.1 Keyboard 2.4.1 Bypass blocks 2.4.2 Page titled 2.4.3 Focus order 2.4.4 Link purpose (in context) 2.5.3 Label in name 3.3.3 Labels or instructions 4.1.2 Name, role, value 4.1.3 Status messages
4.2.2 Usage with limited vision	Does not support	Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria:  1.1.1 Non-text content 1.3.1 Info and relationships 1.3.2 Meaningful sequence 1.4.1 Use of color 1.4.3 Contrast (minimum) 1.4.10 Reflow 1.4.11 Non-text contrast 1.4.12 Text spacing 1.4.13 Content on hover or focus 2.1.1 Keyboard 2.4.1 Bypass blocks 2.4.2 Page titled 2.4.3 Focus order 2.4.4 Link purpose (in context) 2.4.7 Focus visible 2.5.3 Label in name 4.1.2 Name, role, value

Criteria	Conformance Level	Remarks and Explanations
4.2.3 Usage without perception of colour	Does not support	Refer to issues identified in the WCAG 2.0/2.1 report, specifically the following criteria:  1.4.1 Use of Color  1.4.3 Contrast (Minimum)  1.4.11 Non-text Contrast
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Does not support	Refer to issues identified in the WCAG 2.0/2.1 report, specifically the following criteria:  1.4.13 Content on hover or focus 2.1.1 Keyboard 2.4.1 Bypass blocks 2.4.2 Page titled 2.4.3 Focus order 2.4.4 Link purpose (in context) 2.4.7 Focus visible 2.5.3 Label in name 4.1.2 Name, role, value
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Does not support	Refer to issues identified in the WCAG 2.0/2.1 section, specifically the following criteria:  1.1.1 Non-text content 1.3.1 Info and relationships 1.3.2 Meaningful sequence 1.3.5 Identify input purpose 1.4.1 Use of color 1.4.12 Text spacing 2.1.1 Keyboard 2.2.2 Pause, stop, hide 2.4.1 Bypass blocks 2.4.2 Page titled 2.4.3 Focus order 2.4.4 Link purpose (in context) 2.4.7 Focus visible 2.5.1 Pointer gestures 2.5.3 Label in name 4.1.2 Name, role, value
4.2.11 Privacy	Supports	

CrowdStrike Products 2

#### CROWDSTRIKE ACCESSIBILITY CONFORMANCE REPORT

## **CHAPTER 5: GENERIC REQUIREMENTS**

Notes: CrowdStrike Falcon is not a closed hardware/software system.

## CHAPTER 6: ICT WITH TWO-WAY VOICE COMMUNICATION

Notes: CrowdStrike Falcon is not ICT with Two-Way Voice Communication.

## **CHAPTER 7: ICT WITH VIDEO CAPABILITIES**

Notes: CrowdStrike Falcon is not ICT with Video Capabilities.

#### **CHAPTER 8: HARDWARE**

Notes: CrowdStrike Falcon is not a hardware product.

#### **CHAPTER 9: WEB**

See the WCAG 2.0/2.1 Report section.

#### **CHAPTER 10: NON-WEB DOCUMENTS**

Notes: None

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)		
10.1.1.1 through 10.4.1.3	See WCAG 2.0/2.1 section	See information in WCAG 2.0/2.1 section
10.5 Caption positioning	Not applicable	
10.6 Audio description timing	Not applicable	

### **CHAPTER 11: SOFTWARE**

Notes: CrowdStrike Falcon is not a software product.

#### CHAPTER 12: DOCUMENTATION AND SUPPORT SERVICES

Notes: None

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation		
12.1.1 Accessibility and compatibility features	Not evaluated	Not evaluated
12.1.2 Accessible documentation	Not evaluated	Not evaluated
12.2 Support Services		
12.2.2 Information on accessibility and compatibility features	Not evaluated	Not evaluated
12.2.3 Effective communication	Not evaluated	Not evaluated
12.2.4 Accessible documentation	Not evaluated	Not evaluated

#### CHAPTER 13: <u>ICT PROVIDING RELAY OR EMERGENCY SERVICE ACCESS</u>

Notes: CrowdStrike Falcon is not ICT providing relay or emergency service access.

# LEGAL DISCLAIMER

As of the date of its publication indicated in the information table at the beginning of this Conformance Report, this Conformance Report represents the current view of CrowdStrike regarding information about the subject CrowdStrike products as outlined in the ITI's "VPAT® 2.4 (Revised) Section 508 Edition Version 1.0." CrowdStrike cannot guarantee that any information in this Conformance Report will remain accurate after such date of publication, but CrowdStrike works continuously to monitor the accessibility of its products and provide updates from time to time. Any modification or customization to the subject product may render some or all of this Conformance Report to become inapplicable. This Conformance Report is provided "as is" and for informational purposes only. CrowdStrike further makes no representation concerning the ability of assistive technologies or other products to interoperate with the CrowdStrike products.